

Caramore Community 2008 -2009 Annual Report



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Dr. Robin Reed

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Caramore Management Staff

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Ted McCreary

Employment Services Director

Amy Fitzwater

Mental Health Coordinator
Group Home Coordinator

Jacob Long

Admissions Director

Scott Zimmerman

Client Finance Coordinator

Wanda Terrell

Finance Manager

Martha Bollinger

Executive Secretary
Office Manager

What Caramore does...

Caramore Community is a structured support program for adults with mental illness. We exist for the purposes of promoting wellness, managing illness, and facilitating the skills needed to live and work in the community.

Caramore provides **Mental Health Advocacy** services. We make sure that mental health and other medical appointments are scheduled for and attended by our clients. We make it our business to stay in consistent communication with our client's mental health treatment team.

Caramore provides **Group Home** services. Caramore group homes are a safe, affordable, family-like environment that features live-in supervision, a clear structured routine with goal directed and relationally focused services. The priorities at our homes include medication monitoring, proper money management and benefits counseling. Our homes are a nice place to live...where the environment matters and people care about your individual successes, both big and small.

Caramore provides **Work Adjustment** services. Caramore pre-vocational work sites provide real work opportunities that include on site supervision, support and encouragement. Our work sites give our participants meaningful, regular, predictable opportunities to earn a wage and be a part of a productive work team. Caramore work sites also afford significant opportunities to stay engaged, in work and with others. Work adjustment clients are acclimated to normal work expectations and are given supportive opportunities to establish or re-establish marketable work habits and skills.

Caramore provides **Supervised Apartment** services. Caramore supervised apartments are a safe, affordable independent-like living opportunity that features the same basic services offered in our group homes. Our supervised apartment clients continue their rehabilitation by experiencing more freedoms and more responsibilities. At our supervised apartments, a broad array of practical support services continues to be available - around the clock and around the town.

Caramore provides **Job Development, Placement and Coaching** services. All Caramore services point to and revolve around, helping our clients get and keep competitive employment. Competitive employment is necessary for independent living and vitally important to maintaining a sense of purpose and a positive self-image. Practical, tailor made supports are offered to assist our clients in getting and keeping the kind of job they want and the kind of job that will enable them to have their own place in the community.

Caramore provides the unique **Tier 3** program services. Our Tier 3 services facilitate and nurture the stable, independent community living achieved during the earlier Caramore stages of support. Our Tier 3 services feature tailor-made practical supports including daily medication monitoring, socialization and transportation support. Tier 3 provides supported housing that accommodates and addresses problems related to client's criminal history and bad credit. Tier 3 has a proven record for proactive crisis intervention and relapse prevention. Caramore continues to serve as the "first responder" in needed crisis interventions. Mental health advocacy, benefits consulting and support, and money management supports services continue to be available to all Tier 3 participants

Caramore Program Staff

Cindy Swisher

Office Assistant

Dorothy Battle

Safety and Facilities Assistant

Debbie McReynolds

Ephesus Group Home Manager

Richard Carroll

Fountain Ridge Group Home Manager

Mary Furrow

Fountain Ridge Overnight Manager

Kevin Grotsky

Apartments Relief Manager

Kwami Jackson

Apartments Relief Manager

Faison Sloan

Apartments Relief Manager

Blake Daughtry

Group Home Weekend Relief Manager

Eric Morris

Group Home Weekend Relief Manager

Kirk Green

Group Home Weekend Relief Manager

John Hajenga

Caraflorea Manager

Robert Hart

Caraflorea Assistant Manager

Everitt Walden

Caraflorea Assistant Manager

Preston Evans

Caraflorea Assistant Manager

Tanya Beairs

Caraclean Manager

Kerri Deeds

Caraclean Assistant Manager

Caramore Production Employees

Antione Brooks

Eddie Burch

Chris Burns

Kirk Green

Gwinn Johnson

Marvin McLean

What the NUMBERS say about Caramore Community...

Who we serve -

96 clients from across North Carolina received Caramore services during the 2008 – 2009 fiscal year.

97% of Caramore clients have a history of one of the following mental illness diagnosis – schizophrenia, schizoaffective disorder, major depression or bipolar disorder.

31 is the average age our clients.

85% of our clients have a high school diploma.

53% of our clients have significant criminal histories.

51% of our clients have significant substance abuse histories.

100% of our clients were unemployed and or living in a non-stable living environment prior to admission to Caramore.

What outcomes are achieved -

27 clients obtained competitive employment during this past year.

82% of our clients obtained stable competitive employment.

70% of our client obtained successfully rehabilitated status from NC Division of Vocational Rehabilitation.

\$504,270 is how much Caramore clients earned in wages during the 2008 – 2009 fiscal year.

90% of surveyed clients indicated that their quality of life improved as a result of Caramore services.

Where the money goes –

Total Revenue	\$1,440,013	
State Funding		1,134,025
Room and Board Income		73,093
Vocational Programs Income		220,814
Donations and other		12,081
Total Expenses	\$1,440,013	
Salaries and Wages		658,529
Training Allowance and Wages		131,395
Employee Benefits		134,937
Rent, utilities, and R&M		255,978
Insurance and P&E		91,474
Supplies and Materials		167,701

We are growing, our funding isn't –

10% is the average annual growth of number of clients served per year over the past 10 years.

2% is the average annual growth of North Carolina state funding over the past 10 years.



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What the PEOPLE say about Caramore Community...

“The cohesive community of Caramore is unique in its ability to accomplish its mission of rehabilitation, life skills management, independence, opportunity and success for its clients. For my daughter and me, the Caramore program has been a profound life-changing experience.”

Nancy Swisher

“I can’t say enough good things about the program. It worked just like you said it would. He got up every day and went to work. He quickly got a competitive job that he loves, and he works with wonderful people who care about him. First in tier one he stayed in one of the group homes. Then he moved onto tier two and into an apartment. Eventually, out to of the program and into an apartment of his own. He got back his car, his independence, and his sense of self worth, all because he believed in the Caramore program.”

Hunter Durham

“They have helped him to get a job; learn to live independently, and to become a productive individual. But most of all, they have given him hope that he has a future.”

Ann and Bob Via

“What Caramore means to me: It means a safe environment, plenty of support, setting and meeting goals for independent living and meeting a lot of great people from a variety of places.”

Debbie McReynolds

“To me, my family in a sense, is Caramore.”

Kevin Grotsky

“Caramore offered me a stable environment in which I could live, take care of my medical needs, and function at a job. It also offered me a way to get on my own and still receive support. Otherwise, I don’t think I could have made it”.

Eric Morris

“There will never be any regrets for having spent my time in life with the Caramore Community. It proved to myself that even though I have a mental illness, I could be a productive member of society.”

Blake Daughtry

“I do not know what might have happened if we did not have Caramore to help us hang on during the difficult times.”

Dawn Brezina

“Instead of shame about schizophrenia, I feel empowered and I am eager to share with others how Caramore has positively impacted our lives.”

Marina Skinner

550 Smith Level Road Carrboro, NC 27510 www.caramore.org

